# BA Manager Forum May 4<sup>th</sup> 2012



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### Agenda & Timings

- 9.30 Welcome from Schroders
- 9.40 Session 1 Better Recognising the Expert BA
- **10.30** Q&A
- 10.40 Coffee
- **11.00** Session 2 Improving Business Acumen
- **11.40** Session 3 Devising a business analysis capability framework
- **12.20** Q&A
- **12.30** Networking Lunch and event survey
- 14.00 Close



# **Session 1:**

# Better Recognising the Expert BA





### "What next?" For the Higher Level BA?

Growing requests for higher level recognition (since 2003).

Initiative to establish a scheme to recognise advanced capability – "Expert BA"

White paper - input and refinement.



### **Objectives**

- To distinguish the most senior BAs from their less experienced peers.
- To increase the status of business analysts and the credibility of senior BAs.
- To provide recognition for the most senior BAs through certification
- To support the career development of senior BAs wishing to continue to specialise in the business analysis discipline
- To promote the recognition of business analysis as a profession and business analysis practitioners as professionals.



### **Recognising the Expert BA – The Challenges**



### **The Expert BA Profile**

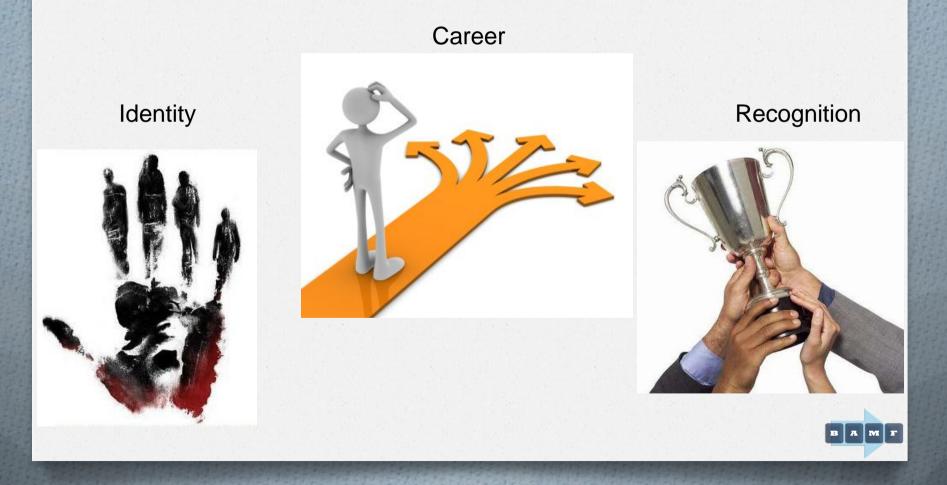
- Strong Leadership ability
- Stakeholder relationship management to Director level
- Commercial Awareness
- Technical Awareness
- Shaping/Influencing at strategic level
- Contributes to the development of the profession
- Flexible
- Creative problem solver





### **Better Recognising the Expert BA**

#### The Individual view and needs



### Skills coverage model

**PROFESSIONAL** The tools & techniques PERSONAL The personal qualities & attributes

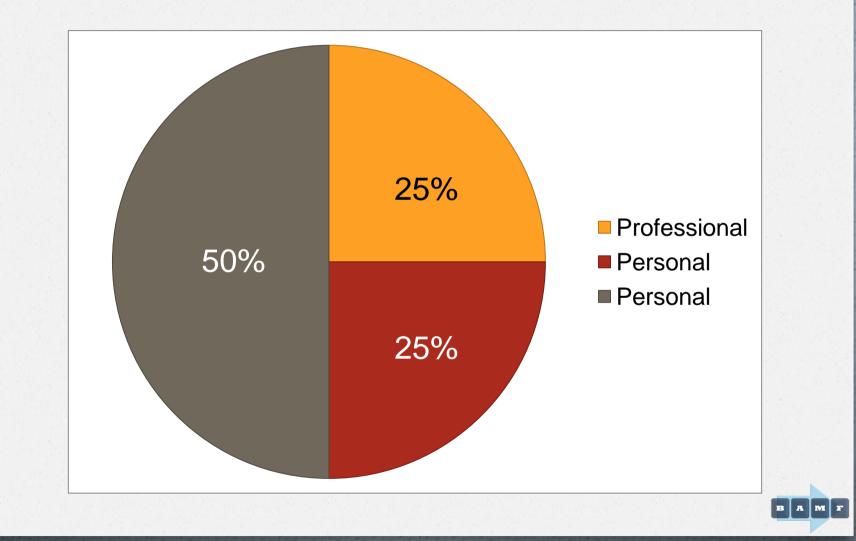
**BUSINESS** The skills & knowledge to work in your business



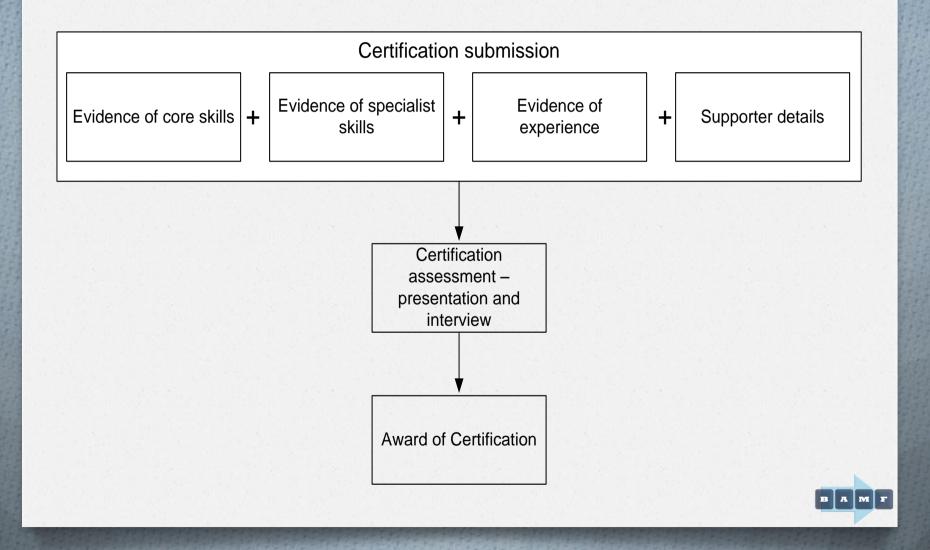
## **Expert BA – required skills**

Personal Skills	Professional Skills	Business Skills
Stakeholder relationship management	Strategic analysis	Business Domain
Negotiation and conflict management	Strategic execution	Market awareness
Leadership and influencing	Portfolio management	Organisational architecture
Mentoring and Coaching	Business Process improvement	Organisational structure and behaviour (including culture)
Presentational skills	Business modelling	Business Finance
Creative problem analysis and resolution	Business System investigation and analysis	Commercial awareness
	Requirements definition and management	
	Business case development	
	Business architecture	
	Benefits management	
	Risk management	BAMF

### Expert BA – weighting the skills

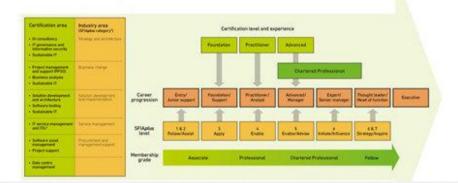


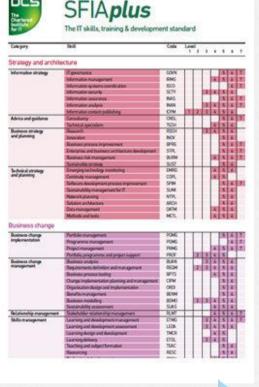
### Expert BA – assessment framework



#### **Business Analysis**

- BCS is committed to providing a career path for Business Analysts - currently offer Foundation to Practitioner to Diploma.
- Excited to be working with the BA Forum and Chartered Management Institute to develop an 'Expert' level to enhance the Business Analyst's career path.
- We've delivered over 50,000 Business Analysis certificates and certified over 5000 BAs to Diploma level - now is a great time to deliver the next level and recognise BAs operating at a strategic level within their organisations.







#### Strategic Management and Consultancy

- Stakeholder relationship management
- Leadership
- Influencing
- Mentoring and Coaching
- Strategic execution





#### **Summary & Next Steps**

Why? A clearly defined need

What ? Defined set of skills

Who? CMI and BCS engagement

**How ?** Draft model to refine – completion 2012

What Now?Pilot Autumn 2012Launch by 2013



What's In a Name?

# "The Expert BA"

