BA Manager Forum May 4th 2012



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Agenda & Timings

- 9.30 Welcome from Schroders
- 9.40 Session 1 Better Recognising the Expert BA
- **10.30** Q&A
- 10.40 Coffee
- **11.00** Session 2 Improving Business Acumen
- **11.40** Session 3 Devising a business analysis capability framework
- **12.20** Q&A
- **12.30** Networking Lunch and event survey
- 14.00 Close



Session 1:

Better Recognising the Expert BA





"What next?" For the Higher Level BA?

Growing requests for higher level recognition (since 2003).

Initiative to establish a scheme to recognise advanced capability – "Expert BA"

White paper - input and refinement.



Objectives

- To distinguish the most senior BAs from their less experienced peers.
- To increase the status of business analysts and the credibility of senior BAs.
- To provide recognition for the most senior BAs through certification
- To support the career development of senior BAs wishing to continue to specialise in the business analysis discipline
- To promote the recognition of business analysis as a profession and business analysis practitioners as professionals.



Recognising the Expert BA – The Challenges



The Expert BA Profile

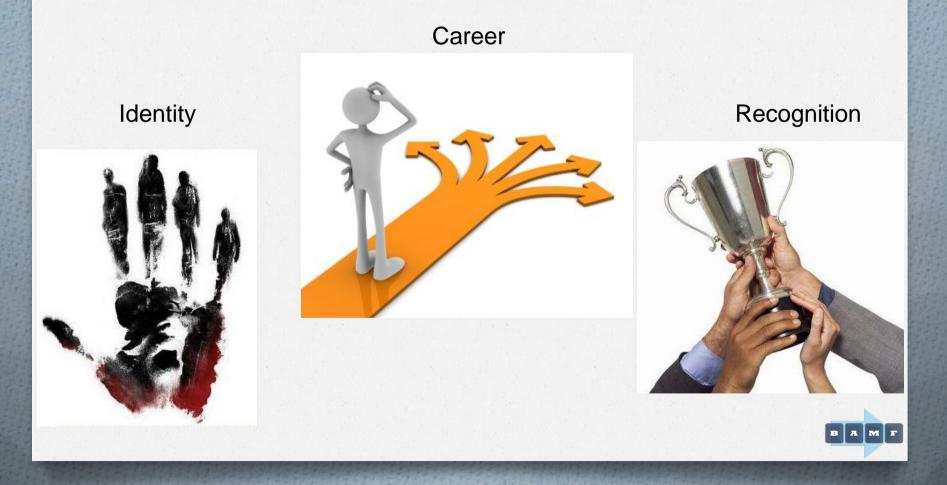
- Strong Leadership ability
- Stakeholder relationship management to Director level
- Commercial Awareness
- Technical Awareness
- Shaping/Influencing at strategic level
- Contributes to the development of the profession
- Flexible
- Creative problem solver





Better Recognising the Expert BA

The Individual view and needs



Skills coverage model

PROFESSIONAL The tools & techniques PERSONAL The personal qualities & attributes

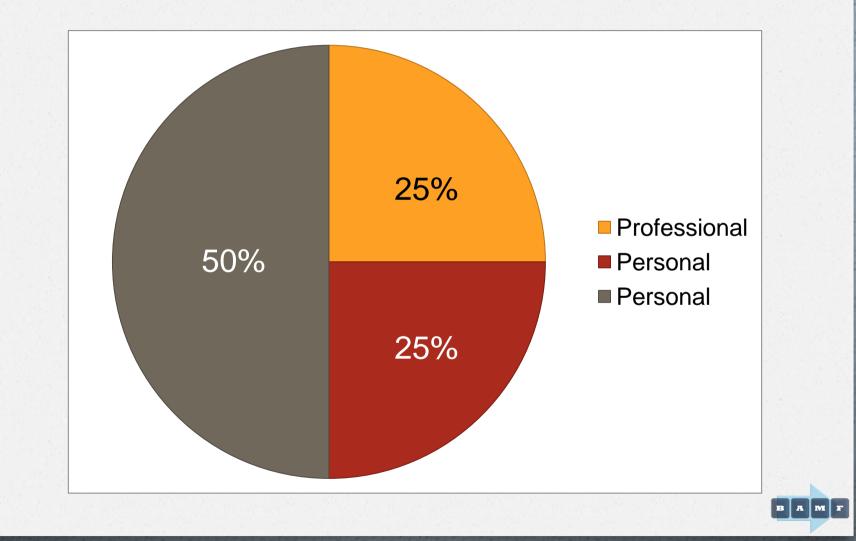
BUSINESS The skills & knowledge to work in your business



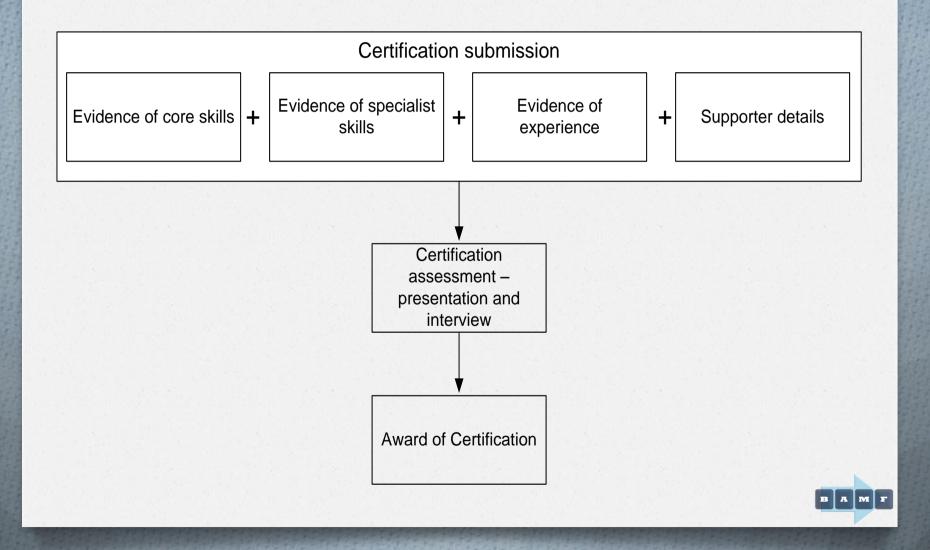
Expert BA – required skills

| Personal Skills | Professional Skills | Business Skills |
|--|--|--|
| Stakeholder relationship management | Strategic analysis | Business Domain |
| Negotiation and conflict management | Strategic execution | Market awareness |
| Leadership and influencing | Portfolio management | Organisational architecture |
| Mentoring and Coaching | Business Process improvement | Organisational structure and behaviour (including culture) |
| Presentational skills | Business modelling | Business Finance |
| Creative problem analysis and resolution | Business System investigation and analysis | Commercial awareness |
| | Requirements definition and management | |
| | Business case development | |
| | Business architecture | |
| | Benefits management | |
| | Risk management | BAMF |

Expert BA – weighting the skills

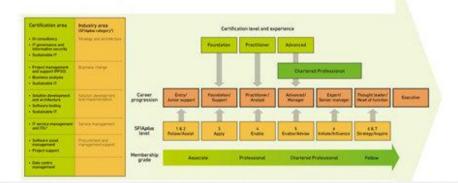


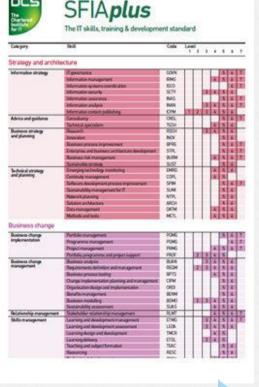
Expert BA – assessment framework



Business Analysis

- BCS is committed to providing a career path for Business Analysts - currently offer Foundation to Practitioner to Diploma.
- Excited to be working with the BA Forum and Chartered Management Institute to develop an 'Expert' level to enhance the Business Analyst's career path.
- We've delivered over 50,000 Business Analysis certificates and certified over 5000 BAs to Diploma level - now is a great time to deliver the next level and recognise BAs operating at a strategic level within their organisations.







Strategic Management and Consultancy

- Stakeholder relationship management
- Leadership
- Influencing
- Mentoring and Coaching
- Strategic execution





Summary & Next Steps

Why? A clearly defined need

What ? Defined set of skills

Who? CMI and BCS engagement

How ? Draft model to refine – completion 2012

What Now?Pilot Autumn 2012Launch by 2013



What's In a Name?

"The Expert BA"

