BA Manager Forum November 2015 – workshop B – BA value and branding

Four workshop groups were given topics to discuss, culminating in a suggested strapline/message for the business analysis brand that could be used to demonstrate what the role encompasses overall.

Below are the consolidated outputs from the four groups and the four proposed brand straplines to be voted on by the full BAMF group:

| Vision for business analysis | Help drive strategic direction |
|------------------------------|--|
| | - Facilitate |
| | - Implement |
| | Don't lose core capability |
| | Move into influencing |
| | Use knowledge of technology to influence |
| | Look for opportunities |
| | Use understanding of business to facilitate change |
| | Making people think |
| | Business do the right thing, at the right time, in the right way |
| | with the help of the BA |
| | Key players in the delivery of business strategy |
| | Delivering quality products |
| | Driving business outcomes |
| | Empowered to deliver |
| | Delivering value add to the business |
| | Business visionary – understanding the big picture |
| | Broadening perspective |
| | Taking strategy into delivery |
| | Trusted partner |
| | |

| | Delivering business outcomes |
|-------------------------------|--|
| Mission for business analysis | Contribute to value/company success |
| | Natural choice to consult on business initiatives |
| | Link to strategic direction |
| | Holistic view – people, project, process |
| | Understanding the time business need |
| | Seen as key players in the delivery of business strategy |
| | Enabling business to be the best it can be |
| | |

What **value** do your customers think BAs add to their organisation?

Produce documents
Deputy PM

Provide wider view Translation service

Ability to talk to IT people

Build consensus

Articulate the problem

Act as a point of contact

Clarify scope

Understand impact of change

Help to understand business need

Objectivity Integrity

Logic Rigor

Blockers (slowing process down)

Knowledge (sme)

Wider thinking – big picture Resilience – improving quality Conscience of the business

Facilitation

How do our customers **measure the value** BAs bring?

Document artefacts

Defects related to requirements

Change requests due to missing/incomplete requirements

How much time we take up – cost

Formal survey

Informal feedback

Dependent on project size

Are people coming back for more?

How many changes to requirements? (link to defects in

test/UAT)

How early is BA involved?

Control of costs

Benefits realisation/measurement

Look for opportunities

Re-use of artefacts

Level of project noise

Traceability to business benefit – realisation

Perception

How can we increase this value or add additional value?

Changing what they think we do Terms of reference/service catalogue Giving a better understanding of TRUE value delivered Communication of success stories

Getting a senior advocate

Visibility

Case studies – self promotion

Recognition

Consistency of delivery

Proactive

Deliver efficiently

Business coach

Proposed Straplines/messages to support the BA brand

Understanding and improving your business

Transforming ideas into action

Catalysts for change

The trusted partner to turn your vision into reality